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**November 20, 2020**

With the holiday season rapidly approaching we would like to take this opportunity to say thank you and keep up the good work. By now I think we have all had a chance to process the fact that the Covid19 pandemic is not going away anytime soon. Social distancing, mask wearing, temperature checks and increased sanitation practices are becoming the new normal. Frankly, it is exhausting, and we empathize with everybody. Unfortunately, this is the world we live in today.

Overall team Delta has been doing a great job of following the CDC guidelines even though they seem to change on an almost daily basis. However, there are areas that we can do better. We have received reports from our clients that occasionally we are not wearing our face coverings properly and sometimes not at all. Our goal moving forward is to achieve 100% compliance with the CDC guidelines every day.

To do this, it will demand that each of us make each other aware of the guidelines and the importance of complying every day. With more people indoors due to the weather getting colder the opportunity for the spread of the virus is going to increase in the coming months.

We are confident that if we all do are part, we will all get through this and be stronger as a team.

Thank you again for your efforts and enjoy the upcoming holidays.

Sincerely,

Steve and Andrew Cartales